Features & Benefits

Item	Feature	Benefit
Low, Fixed Monthly Cost	Our managed hosting is a monthly fixed fee based service with a low installation fee.	ADSS Global hosting lowers the Total Cost of Ownership as clients will not have to worry about software upgrades or hardware maintenance. With ADSS Global hosting service there are no necessary upfront or on-going capital expenditures.
No Additional Bandwidth Charges	The necessary bandwidth at ADSS Global is included. Clients will still need to make sure their bandwidth will accommodate their use of this service.	A high speed bandwidth and internet security is a basic part of the ADSS Global hosting services.
Secure Managed Hosting from World-Class Data Centers	The ADSS Global Data Denters are served by an Industry Leading server farm.	Clients will feel safe knowing they are storing their critical data in a world-class data centers.
Data & Applications Monitoring & Back Up	All data and applications are monitored 24/7/365 and backed up daily onsite and off-site locations.	Clients will never have to worry about creating, storing, cataloging, or accessing back up disks or tapes.
No Equipment to Deploy or Manage	This service eliminates the need to install or maintain a server.	Clients can free up their IT groups or resources for other projects as they will not need to devote time to their software installations or its maintenance.
Anywhere Access to Data	Clients can access their data from any computer with an Internet connection.	If a client's business experiences a disaster, natural or otherwise, that client will always be able to connect to their hosted software and data by accessing the Internet. Remote users and traveling employees can easily access their software from any computer.
Cost Effectively Expands with Your Business	The ADSS Global managed hosting service can grow or contract very quickly as it's provided as a service without deploying servers.	As clients purchase their service on a user by user basis, they can quickly scale up without a large capital outlay or scale down without wasting resources.
27/7/365 Support & 99.9% Uptime	Our customer service team supports our clients around the clock.	ADSS Global guarantees 99.9% uptime so clients will never need to contact us. But if they do need us we stand ready to support.

Features & Benefits

Additional Components

Redundant Fiber channel switches

Generator Backup for any Power Outages, Video and Electronic Monitored Key Access Data Center

Critical Load UPS

Redundant Cooling

Redundant Data Center for an additional Monthly Fee

Terms:

No Long Term Contract AND No Bandwidth Restriction.

Install Fee includes the installation, configuration, and setup of the following software: Microsoft (MS) Operating System, MS SQL, MS Terminal Server, Remote Desktop, Antivirus, and Backup software. The Install Fee does NOT include Sage Software and any other Third Party software you are licensed to own. ADSS Global will not be responsible for upgrades, fixes, or patches to Sage Software and any other Third Party software you are licensed to own.

The monthly hosting fee includes the software updates of the following software ONLY: Microsoft (MS) Operating System, MS SQL, MS Terminal Server, Remote Desktop, Antivirus, and Backup software. The monthly hosting fee also includes the backup of all Sage Software and any other Third Party software being hosted at ADSS Global in which you are licensed to own.

Features & Benefits

Software Installation, Maintenance & Updates Included:

MS Operating System (OS)

MS SQL

MS Terminal Server

Remote Desktop

Antivirus

Backup

Network Isolation:

No two hosted clients at ADSS can communicate with each other. All ADSS Global Hosted Servers cannot communicate with each other and are completely isolated from each other on their own VLANs.

Backups:

Daily Backup. See Backup and Business Continuity plans for details.

Summary:

The Goal of the ADSS IT Server Hosting Agreement is to provide you a Monthly Fixed Fee of your total IT Server costs including Labor.

ADSS offers a dedicated virtualized redundant Server environment with redundant SANs in our own Data Center. All our Servers, Processors, RAM, and disk storage is virtualized which means ADSS can give you exactly what you need at any given day. Virtualization also allows us to move your software applications to any Server environment that meet your needs 100%. **ADSS Global's virtualization solution ONLY offers dedicated virtualization.** Any issue with the ADSS Global Data Center (Internet Lines, Servers, Switches, Firewalls) are redundant and are all included in the monthly Hosting fee.